

USTRANSCOM Personal Property Advisory #23-0077

Date: 05 June 2023

From: USTRANSCOM Defense Personal Property Management Office (DPMO), (TCJ9), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs)

Subject: Revocation of Transportation Service Provider (TSP)

1. This advisory serves as a notice to Defense Personal Property Program stakeholders that the following TSP is now revoked from participating in the Defense Personal Property Program (DP3).

a. FVLN – Ford Van Lines, Inc., 733 Hill St., Suite A, Lincoln, NE 68502.

2. All shipments in Storage-In-Transit (SIT) must be terminated. PPSOs should issue a GBL correction notice indicating the termination date and that the TSP is authorized to invoice for services performed up to the termination date. PPSO should contact the affected storage warehouse and arrange for continued storage and final delivery-out using local purchase procedures.

3. For shipments already awarded to FVLN and packing services have not been performed, PPSOs must perform pull-back actions in DPS and re-award shipments to other eligible TSPs.

4. For shipments enroute that require SIT at destination, shipment should be terminated upon arrival at the destination agent warehouse. PPSOs should issue a GBL correction notice to terminate the shipment prior to SIT authorization to FVLN as well as arrange for required storage and delivery out with the destination agent using local purchase procedures. NOTE: Due to DPS functionality, shipment must be put in a “Storage-In-Transit” and then Terminate.

5. PPSOs should monitor shipments awarded to FVLN. In the event any shipment becomes frustrated, contact USTRANCOM TCJ9-OX Operations Support and Policy Branch at transcom.scott.tcj9.mbx-ops@mail.mil.

6. PPSOs are reminded to inform customers inquiring about claims that the TSP has been removed. The customers should transfer their claim to the appropriate Military Claims Office.

7. Direct questions to the TCJ9-OH Quality Support Team at transcom.scott.tcj9.mbx.pp-quality@mail.mil.

8. This message was approved for release by the Deputy Director, Defense Personal Property Management Office (DPMO), TCJ9-D.